



Texas State Optical

Caring For The Eyes Of Texas



Chris L. Warford, O.D.



Christian Mathews, O.D.



Brandon T. Moderhack, O.D.



"Caring for the Eyes of Texas". That slogan has been the mainstay for Texas State Optical for years but its not more prevalent than at TSO Baytown, which has been "caring" in Baytown since 1951.

Dr. Bob Warford opened TSO in Baytown with the intent of bringing quality eyecare and eyewear to the area.

His philosophy was to always put the customer first and ensure that they receive the best care available.

A lot has changed since 1951 but the mission is the same now headed by Dr. Chris Warford, his son who now owns and runs the business located at 301 W. Texas Avenue.

Shortly after opening, Dr. Bob Warford, a 1950 graduate of Southern College of Optometry with honors, began working as

an optometrist for Texas State Optical in Baytown.

With hard work and dedication, he made the Baytown office one of the most successful locations in the state of Texas.

Texas State Optical has maintained its location on Texas Avenue, since it first opened in 1951.

Over the years, the location has expanded to twice its original size but has not left the historic Texas Avenue area.

"I remember Texas Avenue as a thriving part of the city and chose to keep Texas State optical Baytown on Texas Avenue because I want to stay here to keep the city I was born and raised in alive. This area has been a cornerstone of the city and it was important for me to show my support and encourage its regrowth," said Dr. Warford.

In 1980 Dr. Chris Warford, a 1980 graduate of the University of Houston College Optometry with honors, joined the practice. Since taking full ownership of the business in 2002, Dr. Chris Warford brought in Dr. Brandon Moderhack in 2015.

Dr Moderhack joined the practice after completing a year residency with the Eye Center of Texas.

There he gained experience managing and treating a number of eye conditions and diseases.

Dr Moderhack and the Texas State optical Baytown brings the latest technology in the industry to the Baytown area to ensure everyone has healthy eyes and healthy lives.

In 2018, Dr. Warford added a third optometrist, Christian Mathews, O.D. due to increased need. Dr. Mathews graduated from the University of Houston

College of Optometry with his Doctorate in May 2018, with a unique flair for specialty treatment. "Within the world of Optometry I have a particular passion for specialty contact lenses and dry eye patients. I've completed an externship with corneal and contact lens specialist and also VA trained so I'm very comfortable in dealing with difficulties associated with aging," he adds.

"The ability to see the world through the two little organs we call eyeballs has always fascinated me. Sight, in my opinion, is the most precious of the five senses. An unbelievable number of complicated neural processes are occurring every single millisecond our eyes are open, spanning the entire length of the brain and combining to give us a picture of the world we live in," he concludes.

The practice is outfitted with the latest equipment to treat many eye conditions including: cataracts, dry eyes and glaucoma.

In addition, the practice carries the latest styles and trends in eye wear including major brands: Gucci, Versace, Costa and Oakley.

The practice is also proud to be the only optometry business in the area to carry a 100 percent made-in-USA line, State Optical.

TSO Baytown on Texas Avenue has been proud to serve the Baytown and

surrounding community for over 65 years.

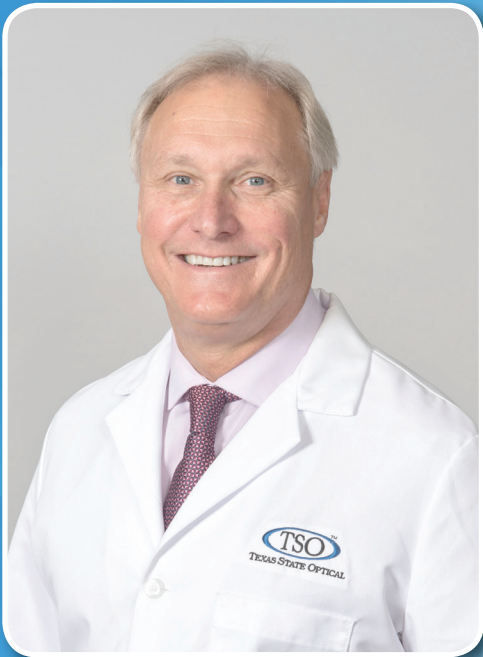
It has always has a reputation of serving our patients, with exemplary service and dedication. Dr. Warford, Dr. Moderhack and the TSO staff hope to continue to serve the Baytown area for decades to come.

301 W TEXAS AVE.
281-427-7374



Texas State Optical on the Town Square in Baytown, Texas

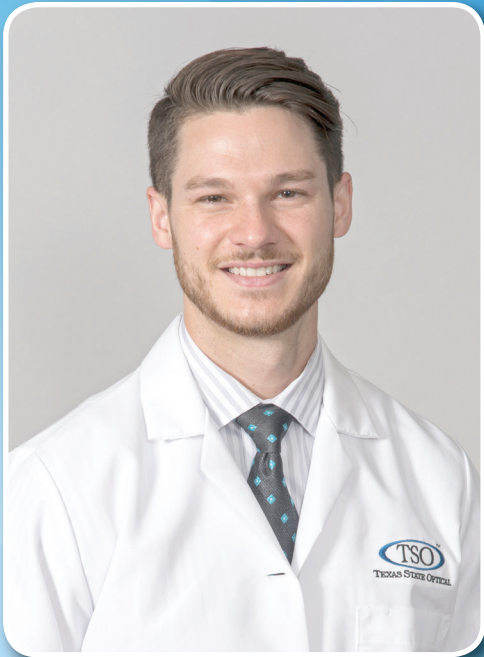
Caring for the Eyes of Texas



Chris Warford, O.D.



Brandon Moderhack, O.D.



Christopher Mathews, O.D.

Dr. Warford and his highly trained staff, with a combined 75+ years of experience, are skilled to take care of all of your vision needs.



Our committed staff: (L to R:) Erica Isbell, Lauren Canales, Jonathan Machemehl, Sananna Bonebrake, Crystal Gonzales. Not pictured: Clarice Marroquin

Come meet the newest doctor on our staff, Christopher Mathews, O.D. A graduate of Purdue University, Dr. Mathews joined our staff in August 2018 and has been caring for the eyes of Texas with an intense passion, especially when it comes to specialty contact lenses and patients with dry eye issues.



When you are looking for the best care possible for your eyes in Baytown, Dayton or Mont Belvieu, contact Texas State Optical Baytown.

www.tsobaytown.com

Book an
appointment
today!
281-427-7374

Patients ER ~ Stronger than Harvey

Residents of Baytown, Mont Belvieu, Dayton and Anahuac have convenient, neighborhood access to Patients ER, which opened their beautiful facility on the northwest corner of I-10 and Hwy 146 in November 2014.

The 24-hour facility has a complete lab and radiology department, including CT scan, x-ray and ultrasound. The staff consists of ER-board certified physicians and nurses that are trained for all emergencies. Patients ER is also the first private emergency room to have a helipad on site in the state of Texas!

In mid 2017 Patients ER completed construction of a new wing that almost doubled the size of the facility only to be severely hit by the floods of Hurricane Harvey. But true their commitment, Patients ER co-founders and staff worked diligently to reopen in a matter of a few weeks, continuing their service to the greater Baytown area.

Jeanne Shipp and Jonathan Bohannon are the co-founders and members of the ownership team, which also consists of Jill Shipp and Ramon Martinez as well as six other physician

partners. Owners have lived in the Baytown area for 30+ years. "Our overall goal was to always provide a great medical facility to our friends and family throughout the greater Baytown area," Jeanne Shipp was quoted as saying.

Patient's ER is comparable to a

hospital emergency room without the long wait times. Staffed by ER Certified Physicians and nurses, they also provide fast, expert care in a home-like environment. The facility also includes an on-site lab radiology center including X-ray, CT and Ultrasound. Private rooms also

include flat screen TV's!

On a typical visit to Patients ER you'll find the following:

- A welcoming reception area with front-desk personnel ready to greet you.
- A comfortable waiting area with drinks, snacks and a flat-screen LED TV.

- Prompt placement in a private exam room with direct nursing evaluation.

- Quickly seen by the board-certified ER physicians within minutes upon arrival at our facility.

- In-house emergency labs performed with results provided in minutes.

- In-house digital X-ray and CT scan as well as bedside ultrasound.

- A quiet environment to provide you expedited and excellent care.

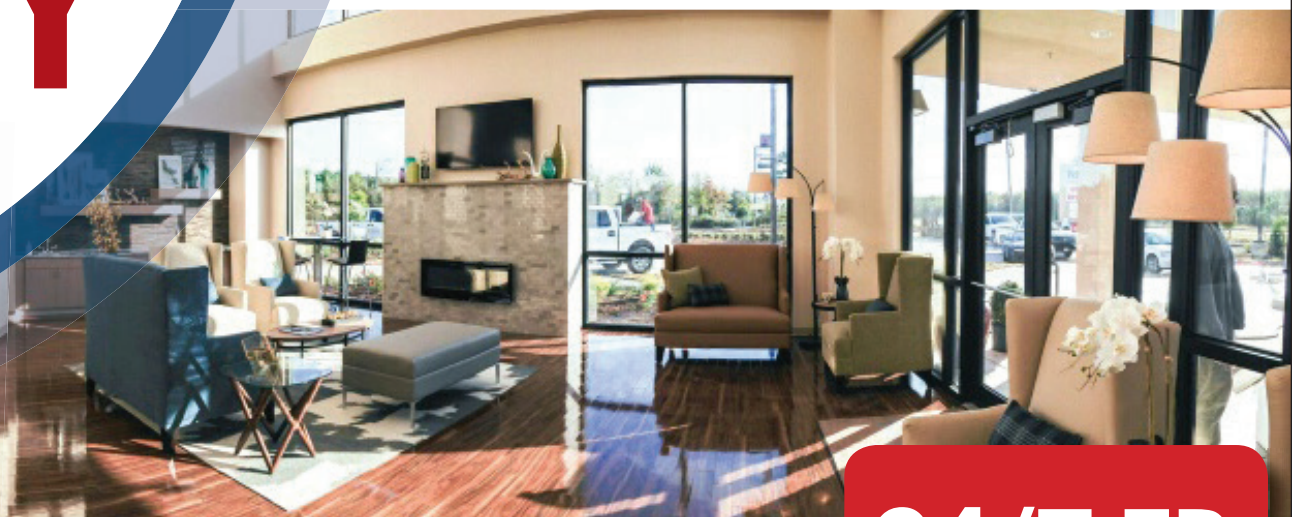
Commercial insurance is accepted including Workman's Comp.



L-R: Christopher Hill, Susan Baugh, Dolores Casey, Tonya Smith, Ashley Shibley, Erica McKey & Jeffery Henderson



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Your destiny lies in your setbacks

Dr. Johnson Umez NCLEX Review for RNs and LVNs

By Carol Skewes,
carol.skewes@baytownsun.com

Dr. Janice M. Johnson-Umezulike RN, BSN, MN, CNS, APN, DNS, has owned and operated her business since 2003. She has endured many setbacks in life, but believes they led her to her dream of helping students overcome anxiety and move on to success in school and in life.

Her drive came from overcoming obstacles and she now teaches others how to do the same. She says, “As students, we don’t focus on what we need to do. We instead focus on our anxiety.”

As a professor and having taught for a long time, she has observed students can do very poorly on exams from time to time.

In her business, she coaches them to pass their licensure examinations, after graduation.

She makes individualized plans for each student to help him/her reach their goals.

She described, “I used to do one-on-one teaching and it took a lot of time, so then I started doing a group class on the weekends with 20-30 students.”

Class size depends upon the course taught. “I have fewer in an NCLEX review than in an HESI exit exam needed for graduation.”

She has developed many HESI exams. Students have to pass one for each course they take. She also developed an entrance HESI to get into school, on math, science, A&P (anatomy & physiology), basics for nursing. She says the NCLEX is the bulk of the work.”

Dr. Umez shares her own story with her students to teach by example, “My parents were educators and always encouraged me to excel.”

“I am an only child, adopted in Lafayette, Louisiana at the age of three. That’s who God gave me. I have always loved and respected my parents very highly.

“I grew up a very lonely person. My mother was a teacher that integrated the schools. My dad was the first Black principal in Morgan City, La. My parents were very protective of me. I excelled



Dr. Janice M. Johnson-Umezulike RN, BSN, MN, CNS, APN, DNS

in many activities: ballet, tap, jazz and 4-H, but I did not have a lot of friends. I grew up really on my own. I had to succeed.”

She graduated top of her class in nursing school at the age of 20.

She then failed her NCLEX test. She said, “Everyone knew Janice was going to pass, but I did not.”

She had to wait six months to retake the two-day test. She said she did not do anything differently because she had done so well in school. Even so, the test was written differently than the coursework.

“She continued to work and retook the test, but failed a second time. It now became a more stressful. She also put pressure on herself, but she was not willing to give up.

She worked, but was taken down from being an RN applicant to a nurse technician and her temporary license expired.

Continuing to work, not feeling great about it, and still striving to pass, she took the test a third time, now a year and a half after graduation and failed.

She looked at what had gone wrong, took a review course and encouraged herself. She took the test one more time, now after two years, for the fourth time.

This time she passed.

Dr. Umez said it’s not that she didn’t know the material, it was her anxiety stopping her. She was not focusing. She now says it was the grace of God that helped her examine herself. She was overthinking how to answer each question on the test.

When she finally figured this out, she had found her key to unlock the problem.

Doors started opening for her and things started lining up.

She married and moved to Texas in August 1994, and began working.

The marriage later dissolved and she raised her children alone.

From her setbacks in life came the business she dreamed of because she did not want students to have so much stress. Her passion is helping them navigate the normal amount of stress and achieve what they need to do.

RQ’s Furniture - This is it!

Raul and Frances Quintero opened RQ’s Furniture nearly one year ago, November 11, 2017 in the 1950 original Ford Dealership building at 622 W. Texas Avenue across from the old Oak tree.

Raul said, “My goal has always been to open our own furniture store, giving back to the community any way we can, providing a good product and service.

“We have two showrooms filled to the brim with quality furnishings.

“We interview the customer to see what they are looking for, traditional or contemporary. If a customer is looking for something in particular they do not see in the showrooms, we can always order for them. We do carry Ashley Furniture as well.”

Nearing the first anniversary of the business, Raul reflected that opening the store after Hurricane Harvey held some unique challenges, but RQ’s Furniture rose to the occasion.

He described, “People are just now coming out to buy furniture after homes

are repaired. In one special situation, someone donated furniture when replacing with new.”

Raul passed on the good deed by finding someone in need that could make good use of the donated furniture.

When asked where he sees the business in the future, Raul said, “This is it for me.” Texas Avenue has always been his stomping grounds. Raul’s parents live a block and half from the store. They moved into the neighborhood when he was 13.

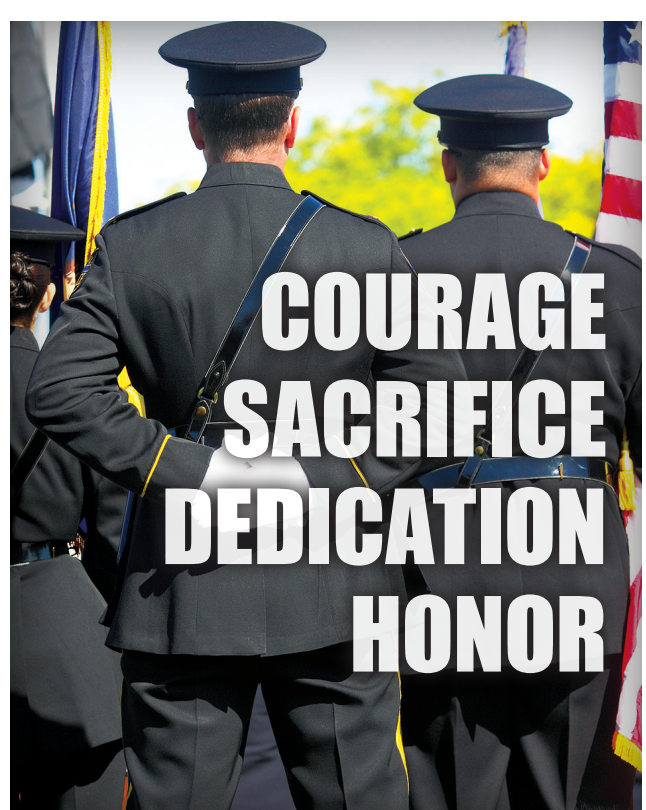
Raul said his competitive advantage is that he had done this type of work in the past, having had

worked eight years at Julia’s Furniture, formerly on Texas Avenue. Raul holds an associates degree from Lee College, and had worked shiftwork as a Process Technician for 16 years. His family owned business, RQ’s Furniture is a dream come true. His family now strives to make other’s dreams come true with quality furniture and customer service. He and his wife, Frances, have three girls, Marlynn Yanelli and Ariel.

See their ads in The Baytown Sun and find them on facebook at RQ’s Furniture, or call 281-420-7901.



Raul Quintero, co-owner of RQ’s Furniture at 622 W. Texas Avenue in the north furniture showroom.



Honor those who serve our country.

The Baytown Sun will be focusing on the wonderful local heroes who have served this country. Show your support in this keepsake edition.

CALL TODAY

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281.425.8036

Cathy Loftin
281.425.8041

Dean West
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Carol Skewes
281-425-8000

DEADLINE:
Friday, November 2

PUBLISH DATE:
Sunday, November 11, 2018
CCW- Thursday, November 8, 2018

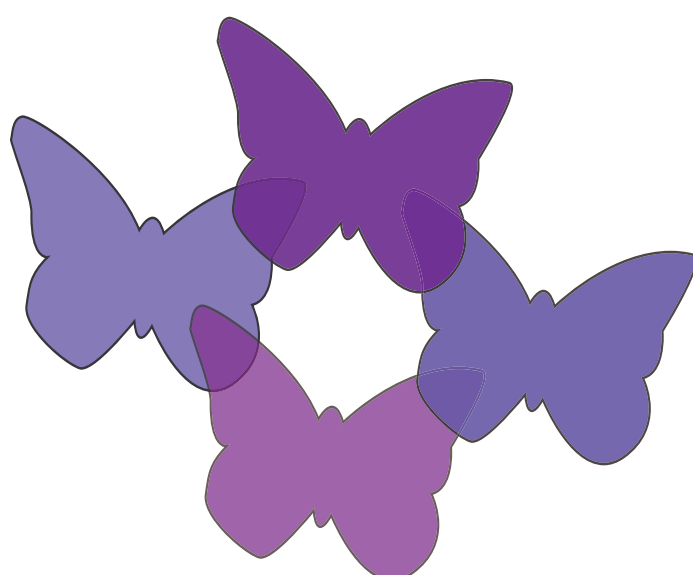
Faith Community Hospice

Honesty, integrity, compassion and respect are our commitments to the individuals we serve.

In 2004 Cynthia Patterson, BSN, RN and Carol Mendelovitz, LMSW, NCBF brought their dream into reality when they opened the first free standing, locally owned and operated hospice in Baytown. Both made a commitment to bring compassion to the area as hospice services had been diluted among larger companies.

Their goal "to comfort always" has been engrained into the fiber of their structure. Those comforting their patients include long term employees Tina Krigar for 14 years, Kathy Anderson for 12 years, Felicia Hawkins for 12 years, Tammy Johnson for 12 years, Doris Lofton for 12 years, and Joyce Steinle for 13 years.

They bring East Harris County, West Chambers County and Liberty County commitment of comfort to their patients.



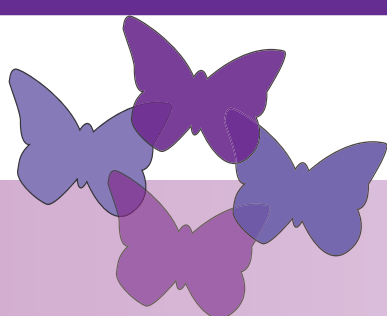
Patients and families choose where "home" is, and Faith Community Hospice accommodates.

"Home" mostly includes private residences, long-term care facilities, personal care homes and assisted living facilities.

Cynthia and Carol are proud of achieving the Texas Department of Aging and Disability Services (DADS) Survey in 2005 and 2015. This means Texas DADS examines the business, patients and families every six years and requires changes to be made.

In 2005 and 2015 no changes were required for Faith Community Hospice.

Looking into the future Faith Community Hospice strives for zero deficiencies. They are proud of winning The Baytown Sun's Reader's Choice Award for their category in 2015, 2016, 2017, and 2018.



Faith Community Hospice LLC

4721 Garth Rd. Suite H • Baytown, TX 77521
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"To Comfort Always"

We have 27 years experience providing Hospice Care to our community.

Locally owned and operated freestanding hospice.

Established March 2005

Co-owners:

Cynthia Patterson, BSN, RN
Carol Mendelovitz, LMSW,
NCBF

- Medicare and Medicaid certified. Private insurance accepted. Uncompensated care provided.
- Serving: East Harris County, West Chambers County and Liberty County
- Hospice care provided in private homes, assisted living facilities, nursing facilities, and personal care homes.
- Inpatient care provided at Liberty-Dayton Hospital and San Jacinto Methodist Hospital
- Referrals taken 24 hours a day, 7 days a week.

Cedar Bayou Self-Storage continues to give back

Cedar Bayou Self Storage began when Norman and Brenda Dykes purchased a small storage facility, back in 1992, which is located at 1800 Cedar Bayou Rd. This facility has 25 drive-up non-climate controlled units. At this time Norman and Brenda were working so their son, Billy, took care of managing the storage.

From 1992-1999, Norman was working in Liberty, Texas, as their City Manager. He was responsible for having the levy built, which saved many homes during Hurricane Harvey. This was after serving the City of Baytown, for 16 years, as City Engineer/Public Works Director and later Assistant City Manager. During this same time, Brenda retired from GCCISD with 37 years in education. She spent

21 of those years at Travis Elementary as a Teacher then Principal.

While Norman and Brenda were living in Liberty, in 1999, they purchased approximately 100 acres on North Hwy. 146. In 2001, part of the original acreage was used to build a second location of Cedar Bayou Self Storage, which Billy also managed in the beginning. At that time the storage facility, at the 5911 N. Hwy 146 location, offered climate, and non-climate controlled units.

Then in 2002, another portion of the original property was developed into Cedar Bayou Estates, a manufactured home subdivision. Cedar Bayou Estates offered residents curb and gutter streets with sidewalks, streetlights and fire hydrants, as well

as individual mailboxes. Norman sold most of the lots, while Billy sold the manufactured homes and a few of the lots. The streets in this subdivision were named after Norman and Brenda's grandchildren, Dylan Dr. and Kaitlyn Ln., (Sherry Dykes Dupont's children).

In 2002, Sherry joined the family business. After being a homebuilder for nearly 20 years, followed by a career at Enron, Sherry came to assist her father, Norman and brother, Billy in running Cedar Bayou Self Storage. This allowed her to be there for her children and the opportunity to be close to her brother and father, as they were all working out of the same space. After Billy decided to move to California, Sherry was the sole manager of the

property. She has been striving to make Cedar Bayou Self Storage the place to go when you are looking to store the things that matter to you but you just don't have room to keep them at your home.

Shortly after Sherry began working at Cedar Bayou Self Storage the facility was awarded the Rising Star Award by The Baytown Chamber of Commerce. Since then, the storage has grown significantly, adding twice the climate controlled space, drive-up non-climate controlled ranging in size from 10x10 to 10x30, and a large amount of RV/Boat storage.

Each tenant has an individual code to enter the facility. They offer tenants several ways to pay by accepting cash, checks and offering credit card billing.

The latest addition to the facility was a high-end security camera system that covers the facility.

During the summer months Dylan worked at the storage, learning what it means to be a part of a family business. Due to growth, Marge Groce was brought in to assist in running the storage facility. Cedar Bayou Self Storage is an accredited member of the TSSA (Texas Self Storage Association).

What they are most proud of lately is, that while many storage facilities in town flooded, Cedar Bayou Self Storage did NOT receive any floodwaters during Hurricane Harvey.

Cedar Bayou Self Storage is a family owned business that tries to give back to the Baytown community whenever there is a need.

Sherry has always been very involved in the community, supporting all activities and organizations her children participated in, and anything else that was asked of her.

She has passed the importance of community service down to Dylan and Kaitlyn.

They are involved in organizations in their own communities. Cedar Bayou Self Storage supports The Baytown Symphony, Pilot Club, Alzheimer's Walk, Rotary Club of Baytown, Rotary Club of Liberty, Lee College Foundation, Kid's Beach Club and Storybook Project.

Brenda and Norman are also very involved in their church, Memorial Baptist.

Our family is very proud to be in Baytown, serving our community as well as the surrounding area.

Cedar Bayou Self Storage

Family Owned Business 281-573-9093

Two locations to better serve you! 1800 Cedar Bayou Road • 5911 N. Hwy. 146



Climate controlled, non-climate controlled & outside storage



Owners:
Norman &
Brenda
Dykes

From left
Billy Dykes
and Property
Manager
Sherry Dykes
Dupont



Sharon Rogers

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The Baytown Sun

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and receive great
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The Baytown Sun Newspaper in Education (NIE) program provides teachers with classroom newspapers, curriculum guides, and other educational tools.

We're asking you to join us and become Partners in Education by making a contribution to this worthwhile program.

In return for your sponsorship, your company will appear in a recognition ad that will run in The Baytown Sun Newspaper once a month during the school years.

The recognition ad will show others in the community your support of education and commitment to literacy.

Your company's name will be displayed along with other participating companies and organizations.

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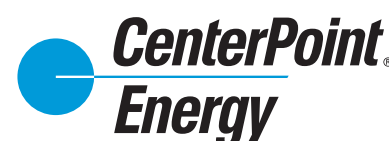
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of Commerce

To become a Newspaper in Education partner,
please contact Susan Jones or email at
susan.jones@baytownsun.com

R&E Cosmetology & Barber Schools

Roberta Hector and Emmanuel Hector are owners of R&E Cosmetology School, R&E Barber School on 808 Park Street, Baytown, and Roberta's Hair and Nails at #5 Schilling Ave. in Baytown.

The couple came to Texas in 1979/1980 from Aruba, a Dutch Island in the Caribbean, after Emmanuel retired from Chicago Bridge and Iron, traveling all over the Caribbean and Central America building oil tanks.

Roberta worked for Lee College Cosmetology School before opening R&E Cosmetology School in 1998. In September of 2013 the couple opened R&E Barber School. Roberta speaks four different languages to accommodate her diverse student base: English, Spanish, Dutch, and Papiamentu (a mix of Spanish and French).

The schools have proudly graduated quite a few students now working in various salons in Baytown and neighboring towns. Some of the graduates took it a little further and opened their own businesses. Among



Roberta Hector (right) & Emmanuel Hector, Owners of R&E Cosmetology School and R&E Barber School

the businesses the graduates opened are: Gaby's Salon, Fatima's Salon, Mercedes Salon, Q-Kiss Salon, Osiel Barber Shop, Sandra Salon (Dayton), Araceli's on Texas Avenue, Lisa Liles Salon, Caprice, Platinum, Handsz and Princess Nails, Imerial Barber, Razor Sharp I & II Barber Shop and Trintex Salon.

The couple operated the school without government funding or student loan. Emmanuel worked with the engineering companies, Pyramid, Enstar, Delta, and T-rex in Texas of Channelview and retired after 33 years, getting a plaque from T-Rex with all four companies emblems on it. This is how the couple manage to keep the schools going. The schools are still operating, but the couple are considering applying for funding for students because it is hard on the male barber students to go to school and are not working to pay for their schools.

R&E Cosmetology & Barber School

INSTRUCTORS ~

ROBERTA HECTOR & CARMEN FRASER

YEAR-ROUND REGISTRATION

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The facility is secured by fire alarms and fire sprinkler system as required by the state (state license # 143133).

ADL Assisted Living

ADL Assisted Living inc was opened in 2015. It is owned by a couple, Robert and Virginia Campbell. Virginia Campbell is a Registered Occupational Therapist with years of experience working with the geriatric population. Virginia Campbell's mother, Rhoda Ndirangu is one of the head manager and has over 10 years of experience in assisted living management, in particular residential assisted livings. We currently have 2 locations. Both locations are licensed by the state of Texas Health and Human Services Commission.

First location: 3604 Autumn lane, Baytown TX 77521 and licensed in 2015 for 11 beds. Second location is 3903 Canterbury Dr, Baytown, TX 77521 and is licensed for 8 beds. Both homes are ADA/handicap accessible. Licensed as Type B assisted living (meaning we cater to all levels of care). We offer personal one-on-one care in a home setting. Our Resident to Caregiver ratio of 1:4 ensures individual attention to our residents. We do accept Alzheimer's/ Dementia residents. Our prices are ALL-INCLUSIVE. Please call Virginia Campbell at 713-298-5098.

A Scoop of Life with Sabor of Mexico

Sabor of Mexico

ICE CREAM SHOP

Over 40 Different Flavors
All Homemade

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Mon-Sat: 10am-9pm Kitchen: 10am- pm | Sunday 12pm -8pm

Liliana Gallegos and Benjamin Ochoa are the proud owners of the renamed 'Sabor of Mexico' for two years this past October 8. Originally from Michoacán, Mexico, both Liliana and Benjamin bring a part of their home country to Town Square located, at 208 W. Texas Ave. Baytown, TX 77520.

When you step inside Sabor of Mexico, you are instantly greeted with warmth and cute décor. With trashcans in the shape of paletas (popsicles) and ice cream cones hanging in the windows, you will be smiling for your entire visit. Most paletarias (ice cream shops) are small, but here it is very spacious and friendly.

"Our will is to have that relationship with

customers that when they open the door they feel welcomed. No matter what nationality, religion, political party or wherever they are coming from; we want them all to feel welcomed."

Every paleta is homemade and Sabor of Mexico carries 40 plus flavors. Having started out with just ice cream, their shop eventually grew to have other various snacks such as corn in a cup, nachos, and tortas. As seasons change, they still bring out the best treats with sugar and cinnamon covered churros and hot chocolate that the community can enjoy after ice-skating in the Town Square.

After Hurricane Harvey, the ice cream shop was

able to pull through. Liliana said, "We had to close for a month and a half, but the community was so supportive. Those are the times when you realize customers are more than customers, they are family."

Sabor of Mexico is a one-stop shop for good food, drinks and laughs. For Liliana and Benjamin, this is their adventure. They believe God is helping them by guiding their way to retirement. Their hope is to open a smaller shop next year and spread their love for ice cream to anyone who is willing to try.

To contact Sabor of Mexico, call 346-232-8321 or stop by 208 W. Texas Ave. in Baytown's Town Square.

Bates Collision Believes in Treating You Like Family

Trust. What's it made of? Maybe it's honesty. That's certainly part of it. Or maybe compassion. That's important, too. But whatever it is, trust brings thoughts of home, family and closeness. "It's the kind of thing that brings peace of mind", says Leila Bates. "It's what our business is based on, she adds. We work hard every day to earn that trust by treating every customer as if they were family (and because we're local, some of them actually are)".

When Lee and Leila opened the business "on a shoestring", says Lee, "We were barely able to scrape together enough money to open the doors - and we hoped we could get someone to trust us with a job". They both had grown up in Baytown, but outside their family and circle of friends, their business was literally an unknown. They knew they had to work hard to earn the trust of the community. They had to do the job. Do it right. And help every customer get through a tough situation.

But what really makes this family owned business special is that they are not just helping their customers, they are helping in nearly every corner of the community... from Service League of Baytown, Rotary, Relay for Life, Baytown Chamber of Commerce, Bond Election Committees, San Jacinto College & GCCISD Technical School Advisory Committees & countless church committees... and the list goes on. But perhaps their most notable program is the "Christmas



Community Leadership
Lee & Leila Bates - Citizens of the Year
Photos 2018

Car" which they present to a needy family each year. "We will present our 35th & 36th cars this Christmas", said Leila. "It can change a life. It has changed our lives. Seeing the joy on the faces of the receiving family, especially the children - when they find the car is chock full of beautifully wrapped presents - is priceless!" It may explain why Bates Collision Centers has been recognized far and wide... from Leila being named one of the 10 Most Influential Women in the Collision Repair Industry to Bates receiving the Governor's Volunteer Award, I-Car Gold Class award for 25 consecutive years, Acoat "Growth" Award, Acoat "Pride" Award, being voted Baytown's favorite body shop year after year as well as Lee & Leila being named 2018 Citizens of the Year.

Now 28 years in business and thousands of jobs later, Lee and Leila and the Bates Collision team are still working hard to earn the community's trust every day. "We're a family owned business", says Leila, "and it is our goal to make every customer feel like they are a part of it - our family just grows and grows! Trust

brings peace of mind - not just for our customers, but for our employees and our business as well. We feel so strongly about it that we have built it into a written mission statement".

Our promise: 'To treat your family like our family.

Providing peace of mind that honesty, safety and compassion drive every decision we make.

**By the way,
we fix cars.**



The Elias family unwraps their Christmas "gift" (the 31st vehicle) donated by the Bates team.



Rashed family receives the 32nd set of keys to a brighter future from Bates.



Co-Owners, Lee & Leila Bates still treating customers like family after 28 years.



The family inside Baytown's "Best Collision Center" ... Lee, Annalise, Trevor & Leila (L to R)



Bates teams up to M*A*S*H Cancer site at the Bay Area Relay For Life every year and have won "Best Campsite" numerous years!

QUALITY

Our Promise Since 1990



**2 Locations
to Serve You**

3219 North Main,
Baytown
281-428-2209

15532 I-10 East,
Channelview
281-452-9100
BatesCC.com



The Bates Family